

NEW CUSTOMER PERSONAL INFORMATION CONSENT FORM



Essex Power is pleased to be your provider of electricity distribution services through its regulated affiliated company, Essex Powerlines Corporation, and billing agent for water and sewer services (for the Towns of Tecumseh and Amherstburg) . To provide you with these services, Essex Power needs to collect and use certain personal information about you. Essex Powerlines is committed to keeping Personal Information it collects, in accordance with our responsibilities to meet the terms of privacy laws, including the Municipal Freedom of Information and Protection of Privacy Act, Ontario (MFIPPA).

The nature of personal information we collect may include:

- Your name and address
- Your phone number and email address
- Address where service is needed (if different from the address where you live)
- Your date of birth for identification purposes only
- The name and information details about an additional person to be added to the account
- Banking information if you enrol in the pre-authorized payment plan
- The name of any third party that you want to have access to the account

Essex Power uses the information we collect for the following purposes:

- To provide you with continuous electric service and to bill you for electricity, water and sewer services;
- To assist us in the collection of accounts;
- To respond to your inquiries about electricity, water and sewer use and billing;
- To prevent fraud with respect to both you and our company;
- To meet legal and regulatory requirements.

Because of the structure of the electricity sector in Ontario, it may be necessary to share your electricity billing and consumption information with third party billing and settlement agencies. For example, your electricity billing and consumption information may be provided to a retailer with whom you have chosen to enter into a separate contract. Your information may also be disclosed or shared with other agencies or organizations as required by law or regulation.

We have developed and implemented a Corporate Privacy Policy for maintaining the confidentiality and security of your personal information. At any time, you have the right to request access to your personal information which we have collected and to request amendments to personal information about you to ensure its accuracy and completeness. To make a request for access to personal information we may have collected, disclosed or used about you or to request that your personal information be amended, contact our Customer Service Department at 519-737-6640 or email customerservice@essexpowerlines.ca.

I have read and understood this statement of Essex Power regarding the collection, use and disclosure of my personal information, and I hereby consent to have Essex Power collect and use my personal information for the purposes stated above.

SIGNED: _____ DATED: _____

FOR OFFICE USE ONLY:

Account No: _____

PLEASE COMPLETE NEXT PAGE.

CUSTOMER NAME: _____
FIRST NAME MIDDLE INITIAL LAST NAME

SERVICE ADDRESS: _____
STREET ADDRESS

CITY PROVINCE POSTAL CODE

IS THIS ADDRESS COMMERCIAL OR RESIDENTIAL? _____

IF COMMERCIAL PROPERTY: PLEASE IDENTIFY BUSINESS TYPE: _____

DO YOU OWN OR RENT THIS PROPERTY: _____

HOME PHONE: _____ CELL PHONE: _____

EMAIL ADDRESS: _____

MOVE IN DATE: _____

DATE MONTH YEAR

MAILING ADDRESS (IF DIFFERENT FROM SERVICE ADDRESS):

STREET ADDRESS CITY PROVINCE POSTAL CODE

Please note that Date of Birth is required for each occupant listed. This information is used for security identification purposes, as outlined in our Privacy Policy.

CUSTOMER DATE OF BIRTH: _____

DATE MONTH YEAR

If there is an additional adult living with you that should be listed on the account, please fill out the below information:

NAME: _____

FIRST NAME MIDDLE INITIAL LAST NAME

HOME PHONE: _____ ALTERNATIVE PHONE: _____

EMAIL ADDRESS: _____

DATE OF BIRTH: _____

DATE MONTH YEAR

PLEASE FORWARD COMPLETED FORM TO: CUSTOMERSERVICE@ESSEXPOWERLINES.CA

**OR MAIL TO: CUSTOMER CARE/NEW CUSTOMER CONSENT FORM
ESSEX POWERLINES CORP.**

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Telephone: 519-737-6640